

FREQUENTLY ASKED QUESTIONS 2027

"Learning with purpose, growing through connection"



What time does school start and finish?

The school day begins at 8:45am and concludes at 2:45pm. We encourage students to arrive a few minutes before the start of the day to ensure they are settled and ready for learning.

Who do I contact if my child will be absent?

If your child will be absent, please submit an attendance note through Compass or contact the school's absence line. If an absence has not been explained by 10:30am, a notification will be sent to parents/carers regarding the unexplained absence.

What should I do if my child arrives late or needs to leave early?

Students arriving after 9:00am must sign in at Reception upon arrival. For early departures, parents/carers must report to Reception to sign their child out before 2:30pm. A departure note should also be recorded at Reception.

How will I receive updates and school information?

School updates, announcements, and important information are communicated through Compass, Seesaw, Newsletter, Social media & our Website.

How can I contact my child's teacher?

Teachers can be contacted via Seesaw messages. Student progress, goals, and support needs will also be discussed during scheduled Student Support Group (SSG) meetings, which occur each term.

What if my child has changes in medication or a medical condition?

Please notify the school as soon as possible by emailing ngurraga.sch@education.vic.gov.au. We also recommend speaking directly with the school nurse to ensure your child's health information and support plans are updated accordingly.

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**Where do I purchase school
uniform?**

School uniforms can be purchased from:
PSW: Uniform Group
Unit 1/195 Old Geelong Road
Hoppers Crossing VIC 3029

Is School Uniform mandatory?

School uniform is strongly encouraged as it promotes a sense of belonging and school pride. However, it is not compulsory.

**Do you offer after school Care
and holiday program?**

Yes. We partner with TheirCare to provide high-quality Outside School Hours Care (OSHC) for our school community. For further information regarding enrolment, fees, and program availability, please contact TheirCare directly on 0421 787 839.

ANY FURTHER QUESTIONS?
